

# Conway Regional Health and Fitness Center | Rules and Regulations

*All members and guests agree to abide by the posted rules and regulations.*

*Management reserves the right to revoke membership privileges for disregard of these rules and regulations.*

## GENERAL GUIDELINES

- 1. Independent Access:** For member and employee safety, CRHFC staff members are not required to physically assist members with the use of any equipment or facilities on CRHFC premises. Members must be able to independently gain access to the facility, access freely onto and off of exercise equipment, utilize the equipment as it was designed for use and ambulate in and out of pools, showers and locker room facilities. If this is not possible, a personal assistant may be used.
- 2. Risk of Use:** All members and guests use CRHFC at their own risk. CRHFC is not responsible for any pre-existing conditions or injuries, or injuries sustained while using the center. We strongly encourage prospective members to obtain physician clearance before beginning an exercise program at CRHFC.
- 3. Age Requirement:** For the safety of all, there are restrictions on access to certain areas of the facility based on age. Age-specific guidelines must be followed without exception. See the membership staff for complete details.
- 4. Guest Policy:** Guests are welcome at CRHFC. Guests must provide a valid picture ID, complete a guest registration form and pay a guest fee prior to using the facility. Guests under the age of 18 must have parental consent and be accompanied to the center by an adult. Guest passes do not include a fitness assessment and exercise prescription.
- 5. Payment of Dues:** A member's obligation to pay monthly dues is not dependent on their usage of or availability of CRHFC facilities or equipment. Special programs, seminars, educational events, and/or facility maintenance and repair may make it necessary for CRHFC to restrict use of equipment or one or more areas of the facility or to temporarily close the facility, which will not reduce or suspend a membership obligation for payment of dues. It is our intent to notify members of these situations as far in advance as possible.
- 6. Check-in:** Proof of membership or program participation is required for facility usage. All members must check-in using their membership keytag. Members observed not checking in will be asked to do so to verify membership before being allowed to access the facility. All members must have their photograph taken for security reasons.
- 7. Play Center:** The Play Center is available for children of members and paying guests 6 weeks to 11 years of age. Infants may remain in the center for up to 70 minutes. Older children may remain in the center for up to 120 minutes. Parents may not leave the premises for personal errands after checking children in to the center.
- 8. Member Conduct:** CRHFC is meant to be a place of enjoyment for our members and guests. All guests should treat each other with respect and expect to be treated as such. Harassment of guests and staff, inappropriate behavior, and inappropriate language will not be tolerated. Management reserves the right to ask disruptive members to leave the premises and to revoke membership privileges if deemed necessary.
- 9. Appropriate Use of Equipment:** All new members are encouraged to participate in a fitness assessment and orientation. Exercise equipment should be used according to its intended purpose and design. CRHFC reserves the right to prohibit members from using equipment incorrectly and using equipment that increases risk of injury.
- 10. Member Safety:** Members and guests should observe all posted signs and exercise caution when using fitness equipment. Members and guests should report any accidents at CRHFC to a staff member immediately. CRHFC reserves the right to call for emergency services if a member becomes ill or injured on the premises. CRHFC reserves the right to exclude any person who presents a health or safety concern to himself/herself or others utilizing the facilities.
- 11. Equipment Etiquette:** Members should rerack all weights, return all equipment to its designated place and wipe down equipment when done. Members should also avoid dropping weights on the floor. Equipment may not be reserved and members are expected to be courteous to others allowing for equal access.
- 12. Personal Training:** For insurance and liability reasons, use of non-CRHFC trainers, coaches and instructors in the facility is not allowed. Anyone who is not a CRHFC instructor or trainer and who is observed or suspected of providing outside fitness or sports related instruction may be approached and questioned regarding their activities.
- 13. Group Exercise Classes:** Class participants are expected to arrive before the class begins. Members arriving after classes have begun are asked to be respectful to the instructor and other participants and minimize disruption while getting in place. Participants are required to follow class routines and teacher instruction. Classes and instructors are subject to change. Group fitness activities may only be led by CRHFC employees and the studio is not open for use outside of scheduled classes. Equipment should not be removed from the studio unless authorized by instructor for class.
- 14. Basketball Court/Multipurpose Area:** Children under 12 must be directly supervised by their parent and are not allowed to use turf equipment. Areas may not be reserved without prior approval and kicking and reckless throwing is not allowed.
- 15. Valuables and Personal Property:** CRHFC is not responsible for lost, stolen or damaged property. Members are discouraged from bringing valuables into the club. Lost and found inquiries should be made through the Membership Desk.
- 16. Photography:** Photographs may not be taken anywhere at or on the property of the CRHFC without the express written consent of CRHFC management.
- 17. Locker Rooms:** Lockers are for day use only unless a member is renting a locker. Management will remove

articles left in non-rented lockers overnight. Locker rooms are accessible during facility operating hours unless otherwise noted. All guests must vacate the locker rooms by the facility closing time.

18. **Towels:** Towels are provided for the convenience of CRHFC members. To avoid towel shortages, please only use as many towels as absolutely needed. CRHFC towels must remain in the facility and should be returned to a towel return after use.
19. **Alcohol and Tobacco Products:** Alcohol and tobacco products (including smokeless products) are prohibited in CRHFC.
20. **Food and Drink:** Food, drink (with the exception of water), and candy are not permitted in the fitness area, pool or locker rooms. Glass bottles are not allowed.
21. **Appropriate Attire**
  - A. Appropriate attire is solely at the discretion of CRHFC employees. Any member or guest considered to not be modestly dressed, according to management, will be respectfully asked to change.
  - B. Shirt & shoes must be worn at all times in fitness areas.
  - C. Open-toed shoes are strongly discouraged while exercising in fitness areas.
  - D. Aqua shoes are strongly recommended in the pool and locker areas.
  - E. Appropriate swimming attire is required including traditional trunks or shorts for men and a one-piece or modest two-piece suit for women. A dark shirt and dark shorts are recommended for participants that do not have a swimsuit.
  - F. Participants wearing swimsuits must have a proper "cover-up" when outside the pool area.
  - G. No one wearing a swimsuit only will be allowed in the lobby, hallways, fitness area or group fitness studio
  - H. Participants are discouraged from wearing strong perfumes and/or colognes.

#### AQUATICS SPECIFIC GUIDELINES

1. The pool is a multi-use area but scheduled fitness activities have priority. Individual exercise and recreational activities may be limited at times.
2. Lap lanes are prioritized for those actively swimming laps.
3. Staff instruction regarding pool use must be followed at all times.
4. Lifeguards are not always on duty. Patrons will use the pool at their own risk.
5. All patrons should take a cleansing shower before entering the pools.
6. Family members or spectators are requested to use the bleachers to observe the pool.
7. Aquatic class equipment should not be used for recreational purposes and all equipment should be returned to its proper storage place.
8. Any person having a skin disease, communicable disease, incontinence or who has an open wound such as a blister or cut will not be allowed in the pool.
9. Diving, breath holding games/activities, underwater swimming, running, horseplay and yelling/screaming are not allowed.

10. Always enter the pool feet first. Jumping is prohibited in yellow marked areas. Do not jump in or around other patrons using the pool.
11. Children under the age of 12 are not allowed in the steam room or sauna.
12. Children under the age of 6 are not allowed in the whirlpool. Children ages 6-11 may use the whirlpool with adult supervision but not for more than 3 minutes.
13. Children under the age of 6 must be accompanied in the pool by an adult. Children 6-11 years of age may use the pool with adult supervision if the child can swim.
14. For health and safety reasons, use of the whirlpool, steam room and sauna is limited to 10 minutes per individual.
15. The use of non-USCG approved flotation devices is prohibited. Water guns and Nerf style guns are not allowed.
16. The pool may be closed when deemed necessary for the health, welfare, or safety of our patrons or for specialized programming.
17. Patrons must dry off thoroughly before exiting the aquatics area.
18. Pool temperatures will be maintained in the following ranges: Whirlpool – 96-104°F; lap pool – 82-90°F. The temperature in each pool will be reviewed by aquatic staff on a daily basis.
19. The aquatics area closes 15 minutes prior to facility closing time daily.

#### AMENDMENTS TO RULES AND REGULATIONS

Use of CRHFC is subject to posted guidelines established by CRHFC management. The guidelines stated here are not all-inclusive. Amendments may be made to the guidelines at any time as deemed necessary. For all questions regarding interpretation of our guidelines, the decision of CRHFC management is final.



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